

6th September 2024

Informational Notice: PROD REST and FIX API Connection encountering 401 Unauthorized Error

Audience: DSB PROD REST and FIX API Users

Notification details:

This is an informational notice to all PROD REST and FIX API users who are receiving "401 Unauthorized" errors when sending create and search requests starting at 19:40 UTC September 6th 2024 via the DSB PROD REST and FIX API service.

The DSB would like to apologize for any inconvenience this may have caused.

The DSB is currently investigating the root cause of this issue, if further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.

Regards,

DSB Technical Support Team