Dear Users,

This is to confirm that the <u>DSB System Component Update</u> has been completed in UAT environment.

Please contact the DSB Technical Support Team via email at <u>technical.support@anna-dsb.com</u> if you have any questions in relation to this notification.

Kind regards, DSB Technical Support Team

September 7, 2024

Dear Users,

This is to confirm that the <u>DSB System Component Update</u> has been completed in UAT environment.

Please contact the DSB Technical Support Team via email at <u>technical.support@anna-dsb.com</u> if you have any questions in relation to this notification.

Kind regards, DSB Technical Support Team

September 4, 2024

Dear Users,

This is a reminder that the <u>DSB System Component Update</u> for UAT environment is scheduled on 7th September 2024, from 00:30 UTC to 12:30 UTC, this weekend. This will occur during our regular weekend maintenance window.

| Release Schedule | |
|------------------|------------------|
| UAT environment | 7 September 2024 |

Please contact the DSB Technical Support Team via email at <u>technical.support@anna-dsb.com</u> if you have any questions in relation to this notification.

Kind regards, DSB Technical Support Team



30th August 2024

NOTIFICATION: DSB System Component Update

Audience: All DSB Users

Background:

This notice is intended to notify DSB users that, as part of the weekend maintenance, the DSB will be updating system components on the following dates:

| Release Schedule | |
|------------------------|-----------------------------------|
| UAT Environment | 7 September and 14 September 2024 |
| UAT2 Environment | 12 October 2024 |
| Production Environment | 6 October and 13 October 2024 |

Impact:

This change should be seamless and no impact on the users is to be expected.

Action Required:

DSB users must ensure they are disconnected from the respective DSB environments before the release schedule.

Please contact the DSB Technical Support Team via email at <u>technical.support@anna-dsb.com</u> if you have any questions in relation to this notification.

Kind regards, DSB Technical Support Team