

September 28, 2024

Dear Users,

We would like to inform you that the UPI Client Onboarding & Support Platform (COSP) maintenance has been successfully completed.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind Regards,  
DSB Technical Support Team

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25th September 2024

**NOTIFICATION: UPI Client Onboarding & Support Platform (COSP) Maintenance Window - September 28, 2024 05:00 UTC to 09:00 UTC**

**Notification details:**

The UPI Client Onboarding & Support Platform (COSP) will be in maintenance on September 28, 2024 from 05:00 UTC to 09:00 UTC and COSP will be inaccessible during this period.

**UPI Impact:**

In line with the DSB's Third Party Vendor maintenance upgrade activity, COSP will be put into maintenance. Please be advised that there is no impact to the UPI Service and users will be able to create and search for UPIs in the Production and UAT environments during

this time.

**Action Required:**

This is an informational notice. No action is required.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind regards,  
DSB Technical Support Team