



3<sup>rd</sup> December 2024

**NOTIFICATION: The Derivatives Services Bureau enables MFA Authentication on API Certification Client Portal**

Dear Users,

As part of The DSB ongoing commitment to enhancing the security and integrity of your account, we would like to inform you that we will be enabling a self-service **Multi-Factor Authentication (MFA)** to all users who have access to login to the API Certification Client portal. Please note that MFA will only be required while logging into the API Certification Client portal and not during certification testing. This change will take effect on **December 8, 2024, from exactly 07:00 UTC to 09:00 UTC**, with no system downtime and will have a seamless enablement.

**What is MFA?**

Multi-Factor Authentication (MFA) adds an additional layer of security by requiring users to verify their identity. Please note that our MFA will consist of "password policy" (as of today) and OTP policy using the supported authentication applications below:

1. FreeOTP
2. Google Authenticator

### How does this affect you?

After the implementation date, you will be required to set up MFA upon logging into the API Certification Client portal for the first time. The setup process will be simple and guide you through linking your account to a second factor (e.g. supported authentication app). Once MFA is enabled, you will be prompted for this second verification step each time you log in.

### What you need to do:

1. **Prepare for MFA setup:** Ensure that you have access to your mobile phone or another device that can receive or generate authentication codes.
2. **Complete MFA setup:** Upon your first login after the implementation date, you will be prompted to follow the steps to complete the MFA setup.

Please contact the DSB Technical Support Team via email at [technical.support@anna-dsb.com](mailto:technical.support@anna-dsb.com) if you have any questions in relation to this notification.

Kind regards,  
DSB Technical Support Team